

C-TPAT Mutual Recognition

EORI Registration and Maintenance

A Decade of Supply Chain Security and Innovation



Login Screen

<https://trade.cbp.dhs.gov/ctpat/ctpat-eu-ui/>

Page allows users who already have an account to enter their User Name and Password.

Page provides a link to request a password reset in the event a user has forgotten their password.

Link to the right to allow users to Register their TAXUD EORI number.

DHS standard notification that users are about to enter into a US Government website.

Help Desk number located at the bottom.

U.S. Customs & Border Protection
U.S. Department of Homeland Security

CTPAT

Login

User Name*

Password*

Login

[Forgot password?](#)

Not yet Registered?:

To report possible vulnerabilities in this website please click link below:
[CBP Vulnerability Disclosure](#)

Help Desk: 1-866-530-4172, choose option 4
Hours of Operation: Monday - Friday 6:00 a.m. to 2:30 p.m. Eastern Time Zone (except Federal Holidays)
After Hours Help Desk: 1-800-927-8729



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Registration (part 1 of 2)

Text at the top to explain what Mutual Recognition is.

Authorized Economic Operators are asked to provide their Name, Member State issuing the AEO certificate, EORI Number, and their Primary Address that was used in their AEO registration with their Member State.

Companies are also asked to provide the Manufacturer Identification numbers (MIDs) associated with the Primary Address.

The image shows two screenshots of the CTPAT - EU Mutual Recognition Registration form. The top screenshot displays the introductory text and the 'AEO Company Name' field. The middle screenshot shows the 'EORI Number' and 'EU Member State' fields. The bottom screenshot shows the 'Primary Address' fields and a modal window for adding a 'Manufacturer ID (MID)'. The modal window has a text input field for the MID and 'Cancel' and 'ADD' buttons. The main form has a 'Submit' button at the bottom right.

Registration (part 2 of 2)


Users will scroll down to continue their registration process.

Companies will have the option to identify additional addresses and those additional address' MIDs. For each MID to be considered for benefits, the corresponding address must be provided.



Companies can provide the names and email addresses of authorized users who will have access to manage this registration after it has been approved by a CBP official.

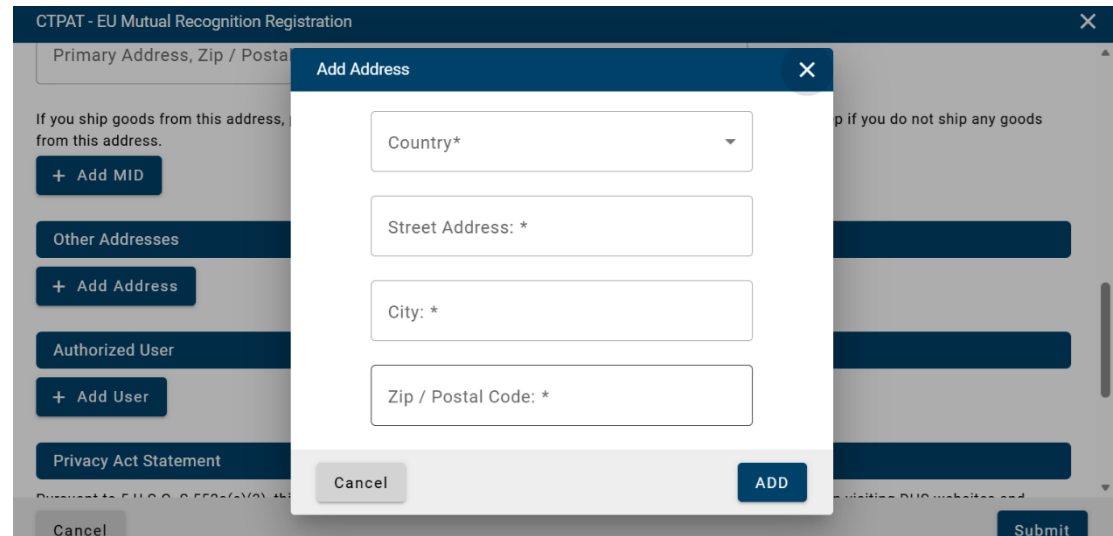
The screenshot shows the 'CTPAT - EU Mutual Recognition Registration' form. At the top, it says 'U.S. Customs & Border Protection' and 'U.S. Department of Homeland Security'. The form has a dark blue header with 'CTPAT' on the right. Below the header, there's a title bar 'CTPAT - EU Mutual Recognition Registration' with a close button. The main form area includes a text input field for 'Primary Address, Zip / Postal Code *'. Below this is a note: 'If you ship goods from this address, please list the MID number(s) associated with this address below. Skip this step if you do not ship any goods from this address.' There are three sections, each with a '+ Add' button: '+ Add MID', 'Other Addresses' with '+ Add Address', and 'Authorized User' with '+ Add User'. At the bottom, there's a 'Privacy Act Statement' section with a 'Submit' button. On the right side of the form, there's a vertical scroll bar and some partially visible text from another page, including 'system. This d provided for rivity when y easure does n he terms set nation on this only. ined herein, or Title 18 of the ter system ages, destroys r computer r system and t, law doing or misu cedures. DHS. Zone (except'.

Registration (Add Address)

When users click on the , they will receive a pop up asking for the additional address information.


At the bottom, the list of Manufacturer IDs is listed.


Users who enter a MID must click the  button. The  icon allows users to delete if a MID was entered with an error.



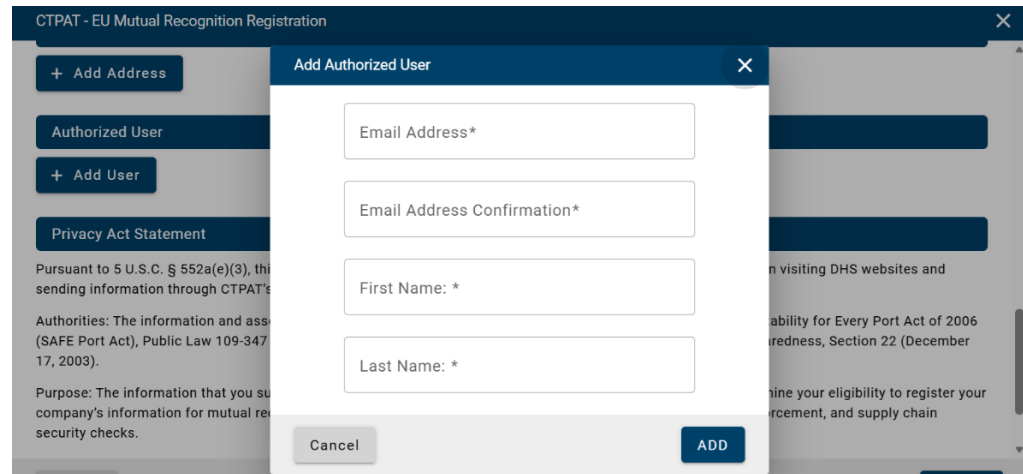
The screenshot displays the 'CTPAT - EU Mutual Recognition Registration' interface. A 'Primary Address, Zip / Postal Code' field is visible at the top. Below it, there are sections for 'Other Addresses', 'Authorized User', and 'Privacy Act Statement'. A 'Pop up if you do not ship any goods' message is also present. The 'Add Address' pop-up dialog is open, showing the following fields: 'Country*' (a dropdown menu), 'Street Address: *', 'City: *', and 'Zip / Postal Code: *'. The dialog has 'Cancel' and 'ADD' buttons at the bottom.

Registration (Add User)

When users click on the , they will receive a pop up asking for the email address, first and last name of the authorized users.

After completing the Add User form, click the Ok button. To add additional users, click the  again.

Once the registration has been approved by a CBP official, users identified as Authorized Users in this registration will receive a confirmation of the registration's approval and a separate email with instructions on how to create a password so they can login.



The screenshot displays the 'CTPAT - EU Mutual Recognition Registration' interface. A pop-up window titled 'Add Authorized User' is open, featuring four input fields: 'Email Address*', 'Email Address Confirmation*', 'First Name: *', and 'Last Name: *'. Below the fields are 'Cancel' and 'ADD' buttons. The background interface includes a '+ Add Address' button, an 'Authorized User' section with a '+ Add User' button, and a 'Privacy Act Statement' section with text regarding information collection and purpose.

Registration (Completed)

Users should read the Privacy Statement prior to clicking submit for a full understanding of how the provided data may be used.

CTPAT - EU Mutual Recognition Registration ✕

[+ Add User](#)

Privacy Act Statement

Pursuant to 5 U.S.C. § 552a(e)(3), this Privacy Act Statement serves to inform you of the information collected when visiting DHS websites and sending information through CTPAT's Security Link Portal.

Authorities: The information and associated evidence you provide is collected pursuant to the Security and Accountability for Every Port Act of 2006 (SAFE Port Act), Public Law 109-347 and the Homeland Security Presidential Directive/Hspd-8, titled National Preparedness, Section 22 (December 17, 2003).

Purpose: The information that you submit may be used (1) to create or update your CTPAT profile, and/or (2) determine your eligibility to register your company's information for mutual recognition benefits in CTPAT, which includes required national security, law enforcement, and supply chain security checks.

Routine Uses: This information will be shared outside of CBP to assist in determining your eligibility for mutual recognition benefits in accordance with the approved routine uses described in the associated systems of records notices.

Disclosure: The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission or result in denial of mutual recognition benefits.

[Cancel](#) [Submit](#)



Registration (Confirmation)

After clicking submit, users will be provided a copy of the data included in the registration. Users are welcome to use the internet browser's Print Page functionality to preserve a copy of the registration if they wish.



[Login](#)

C-TPAT - EU Mutual Recognition Registration

Thank you for your registration. A U.S. Customs and Border Protection official will be reviewing your registration information. You will be notified once a review has been completed.

AEO Name	French Company
EORI Number	
EU Member State	France
EORI Number	FR1234567890
Primary Address	
Country	France
Street Address	123 Rue Main
City	Paris
Zip / Postal Code	
Manufacturer IDs	FR123RUEMAINFR
Other Address 1	
Country	France
Street Address	444 Rue Plum
City	Paris



Decision Email: Rejected

Authorized users will receive an email indicating the decision of CBP regarding their EORI registration.

Rejected Emails could be for one of the following reasons:

- No record of the EORI number in the CBP system
- Duplicate records, the EORI number has already been registered
- Rejection from a CBP official

In the even the registration is rejected by a CBP official, a customized reason from the CBP official will be provided.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

CBP does not have record of the EORI number you provided. Please verify the EORI number you entered.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

The EORI number you provided has already been submitted as part of a MRA Registration. Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Decision Email: Rejected

In the event a duplicate registration attempt is made, a notification will be sent to the users associated with the registered EORI number to inform them that an additional attempt was made to register their EORI number and to please make inquiries within their company to ensure duplicate efforts are not being made.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Duplicate C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Someone attempted to submit a MRA Registration using the same EORI number that was provided by your company. A EORI can only have one active registration.

Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Decision Email: Approval

An approved registration will generate an accepted email.

In addition, whenever a decision on a MID is rendered by a CBP official (after an initial registration or in the future if a new MID is added), an email indicating a status change in a MID associated with the registration will be send out.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Accepted: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

Your recent attempt to register your EORI number has been accepted.

To review the complete record and status of MRA Registration, please visit <https://mrctpat.cbp.dhs.gov>

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Status Update: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

A decision was rendered on the Manufacturer Identification (MID) numbers provided in your MRA Registration .

To review the complete record and status of the Manufacturer Identification (MID) numbers associated with your MRA Registration, please visit <https://mr.ctpat.cbp.dhs.gov>

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Create User Password

Authorized users whose registration is approved will also receive an email with instructions to create a password.

By clicking on the link in their email, they will be taken to a web page to provide a secure password. Users should take note of the instructions which outline the rules for a valid password.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: C-TPAT EORI New Contact

This is an automated message from the U.S. Customs Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are a point of contact for EORI number <ERORI Number>.

A C-TPAT Mutual Recognition Registration user account has been created for you. Your account will not be active until you have successfully set your password.

Your user name is: <email@email.com>

Your password must comply with the following rules:

- The password is at least eight (8) characters long
- The password contains characters from each of the following four categories:
 - English uppercase characters (A - Z)
 - English lowercase characters (a - z)
 - Base 10 digits (0 - 9)
 - Non-alphanumeric (for example: !, \$, #, or %)
- The password does not contain three or more characters from your account name
- The password is not one that you have used in the past ten (10) passwords

To set your password, please click on the following link:

<https://mrctpat.cbp.dhs.gov/SetPassword?token=>

This link to set your password will expire on <date to expire> (Eastern Time Zone). If the link has expired, you will need to submit a request to set your password again at <https://mrctpat.cbp.dhs.gov/GetPasswordToken>

Managing Registration

After successfully creating a password. Users can login and review the current Registration status. Functionality allows for users to:

- Add additional Addresses
- Add additional MIDs
- Add additional Authorized Users
- Withdraw from the agreement

The first address listed (highlighted in light blue) is the Primary Address that was provided by the EU. This corresponds with the Primary Address provided by the company during the registration.

A legend provides insight into the icons used in on the screen.

The screenshot displays the C-TPAT MRA Registration interface for user 'bjorn austria'. The page title is 'C-TPAT MRA Registration ATAT445572'. The user is logged in as 'bjorn austria' and can click 'Logout'.

The main section is titled 'EU Corp 12' and 'Associated Addresses and Manufacturer IDs (MIDs)'. It contains a table with the following data:

Address	Address Status	MIDs	MID Status
Test Street 34679 Stockholm 2345, Austria <small>Information provided by European Union Taxation & Customs Union</small>	✓	MID123 + Add MID	✓
asdf asdf adsfg, Barbados	⚠	as3333 as3576 + Add MID	⚠
123 555 asdf asdf, Argentina	⚠	No MIDs associated with this address + Add MID	
333 Other Address anytown, Austria	✓	No MIDs associated with this address + Add MID	

Below the table is a legend for the status icons: ✓ Approved, ⚠ Under Reviewed, ⚠ Rejected, 🗑 Delete, and 💬 View Comments. There is also a '+ Add Address' button.

The 'Authorized Users' section shows 'bjorn austria (bjorn@austria.com)' with a '+ Add User' button.

The 'Actions' section contains buttons for 'Save Changes', 'Discard Changes', and 'Withdraw Registration'.

At the bottom, there is a 24x7 Help Desk contact: 1-866-530-4172, Choose Option 4.