

SI Brexit - Présentation d'une ELO (Enveloppe logistique obligatoire) exigée à compter du 20 avril 2026

ELO will become mandatory starting April 20, 2026 for Smart Border Channel Crossings

Montreuil, 17th April 2026

French customs informs you that the presentation of an ELO (Obligatory Logistics Envelope), webservice interconnected with the French Smart Border System with the United Kingdom, will be mandatory starting **April 20, 2026 at midnight**.

The ELO online service has been accessible via a douane.gouv.fr account since April 28, 2025. The purpose of ELO is to simplify, secure, and streamline crossings of the Smart Border for roll-on/roll-off (RoRo) traffic, whether accompanied or unaccompanied, for all transport units. Only one ELO must be created per transport unit (one truck = one ELO).

ELO consolidates all the necessary information related to your goods — including your customs formalities and your ICS2 ENS, depending on the applicable flow — under a single reference. This reference is issued as a PDF document featuring a barcode for easy identification and processing.

Economic operators can find useful information and resources on douane.gouv.fr/ELO in English, <https://www.douane.gouv.fr/fiche/obligatory-logistics-envelope-elo-key-transition-ro-ro-trade-united-kingdom>, including:

- The ELO User Guide
- The Guide of Frequently Encountered Problems
- The Note to Operators n°26000023 on How to File an ENS in ICS2 for the Brexit Smart Border
- An ELO / Smart Border Process Flowchart.